



# Your December Send Plan

A mix of stats based, lettings and seasonal campaigns to help generate you ROI from your customers



# YOUR CAMPAIGN CHECKLIST FOR DECEMBER

Use this as your reference point for your sends.

If you haven't sent a campaign and you need help, contact us to get things moving in the right direction.

Email 1: WHAT ARE TENANTS LOOKING FOR

Email 2: RENTAL DEMAND RUNNING AHEAD OF SUPPLY

Email 3: NEW HOME THIS CHRISTMAS

Email 4: TIPS TO SELL OVER CHRISTMAS

Email 5: MERRY CHRISTMAS

Email 6: HAPPY NEW YEAR

All emails are located in your Campaign Library - Please see the following pages for the location of each campaign.

# EMAIL 1: WHAT ARE TENANTS LOOKING FOR

- Email 1 features a BANNER the text, colours and images cannot be edited but you can delete it from the campaign
- Customisable elements within this email include the text copy and links.
- The campaign colours will automatically populate for call-to-action buttons.

#### WE'D RECOMMEND:

# Sending this to a filter based on landlords.

For additional information on filters, refer to the back of the guide and / or seek help from our Customer Success Managers.

#### CAMPAIGN LIBRARY LOCATION:

Lettings - Tips/Information

# What are **prospective tenants** looking for in **2022**?



#### Are you looking for a new rental property?

The private rental market has performed consistently throughout the pandemic to meet tenant demand, but do you know what is next in store for the rental market?

Whether you are just starting out on your journey as a landlord or adding to your current portfolio of properties, it's important to focus on what tenants are looking for in their next rental home, and where they are looking.

The last year alone has shown that tenant priorities can change in such a short matter of time, so being able to adapt to changing tenant demands can put you in a much better position to not only find the perfect tenant for your rental property, but also get the best rental yield for it too.

#### Browse our latest buy-to-let properties

So what are prospective tenants looking for as we head into the new year?

110

Location With the majority of the population returning to more normal working

Campaign name:	What are tenants looking for			
Purpose:	Informative lettings campaign			
Subject line:	Do you know what tenants are looking for in 2022?			
Teaser text:	Find your next investment property with us today			
Key benefits:	<ul> <li>Encourage existing or potential landlords to browse your latest or featured buy-to-let properties</li> <li>Provides up to date information for the lettings market on what prospective tenants are looking for in their rental properties</li> <li>Targets new and existing landlords and also encourages landlords to expand their portfolios.</li> </ul>			

### EMAIL 2: RENTAL DEMAND RUNNING AHEAD OF SUPPLY

- Email 2 features a BANNER the text, colours and images cannot be edited but you can delete it from the campaign
- Customisable elements within this email include the text copy, featured properties and links.
- The campaign colours will automatically populate for call-to-action buttons.

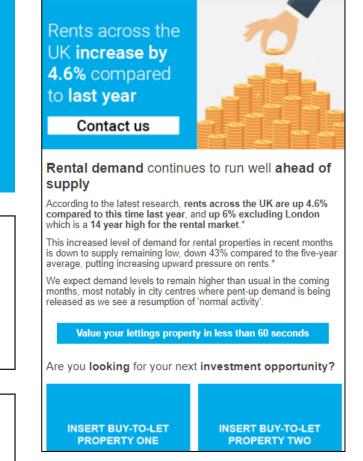
#### WE'D RECOMMEND:

# Sending this to a filter based on landlords.

For additional information on filters, refer to the back of the guide and / or seek help from our Customer Success Managers.

#### CAMPAIGN LIBRARY LOCATION:

Rental market/price updates



Campaign name:	Rental demand running ahead of supply			
Purpose:	rpose: Informative landlord stats campaign			
Subject line:	Are you looking for your next investment opportunity?			
Teaser text:	Take advantage of increased demand and rental growth			
Key benefits:	<ul> <li>Provides up to date statistics on rental growth for the lettings market due to pent up tenant demand.</li> <li>Targets new and existing landlords and also encourages landlords to expand their portfolios.</li> <li>Encourages landlords to get an up-to-date valuation of their lettings portfolio.</li> <li>Featured buy-to-let properties towards the bottom of the campaign to encourage landlords to expand their portfolios.</li> </ul>			

# EMAIL 3: NEW HOME THIS CHRISTMAS

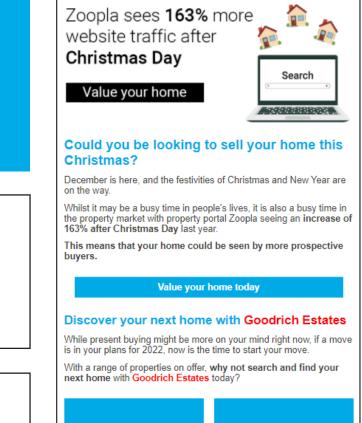
- Email 3 features a GIF the text, colours and images cannot be edited but you can delete it from the campaign
- Customisable elements within this email include the text copy, featured properties and links.
- The campaign colours will automatically populate for call-to-action buttons.

#### WE'D RECOMMEND:

Sending this to your entire sales database.

#### **CAMPAIGN LIBRARY LOCATION:**

Sales - Seasonal Tips/Information



Campaign name:	New home this Christmas			
Purpose:	Seasonal sales campaign			
Subject line:	Why not take advantage of increased market activity this Christmas?			
Teaser text:	Put your home on the market during the festive period			
Key benefits:	<ul> <li>Interactive gif to capture brand engagement.</li> <li>Provides seasonal statistics for the sales market based on portal activity.</li> <li>Encourages potential vendors to value their property.</li> <li>Encourage potential buyers to browse your latest or featured properties.</li> </ul>			

# EMAIL 4: TIPS TO SELL OVER CHRISTMAS

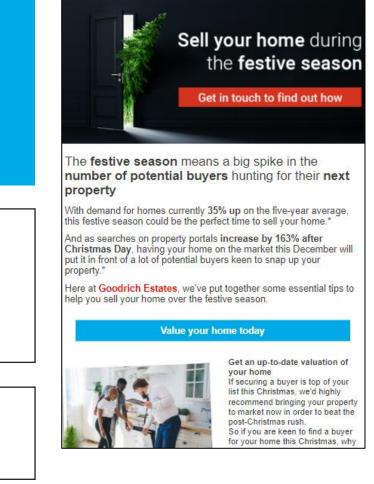
- Email 4 features a BANNER the text, colours and images cannot be edited but you can delete it from the campaign
- Customisable elements within this email include the text copy and links.
- The campaign colours will automatically populate for call-to-action buttons.

#### WE'D RECOMMEND:

Sending this to your entire sales database.

#### **CAMPAIGN LIBRARY LOCATION:**

Sales – Seasonal Tips/Information



Campaign name:	Tips to sell over Christmas			
Purpose:	Seasonal sales campaign			
Subject line:	The festive period means a spike in buyer demand			
Teaser text:	Find out how to sell your home this festive season			
Key benefits:	<ul> <li>Shares three tips on how to maximise the chances of selling your home over the festive period</li> <li>Provides up-to-date statistics and seasonal statistics for the sales market based on portal activity.</li> <li>Encourages potential vendors to value their property</li> </ul>			

# EMAIL 5: MERRY CHRISTMAS

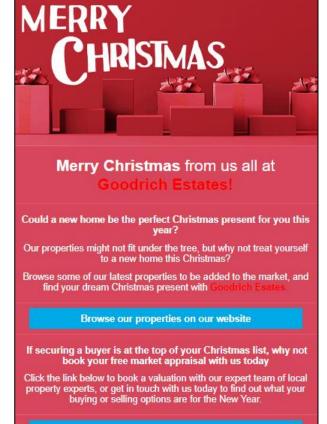
- Email 5 features a GIF the text, colours and images cannot be edited but you can delete it from the campaign
- Customisable elements within this email include the text copy and links.
- The campaign colours will automatically populate for call-to-action buttons.

#### WE'D RECOMMEND:

Sending this to your entire database.

#### **CAMPAIGN LIBRARY LOCATION:**

Sales - Seasonal Tips/information



Book a valuation with Goodrich Estates

Campaign name:	Merry Christmas
Purpose:	Seasonal campaign
Subject line:	Merry Christmas from all of us at [Estate Agent Name]!
Teaser text:	Could a new home be under your Christmas tree this year?
Key benefits:	<ul> <li>Seasonal interactive gif and content to capture brand engagement</li> <li>Encourage potential buyers to browse your latest or featured properties and find their next property this Christmas.</li> <li>Encourages potential vendors to book a valuation of their property ahead of the New Year.</li> </ul>

### EMAIL 6: HAPPY NEW YEAR

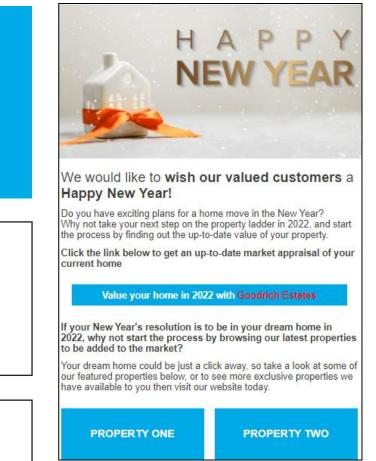
- Email 6 features 2 BANNERS the text, colours and images cannot be edited but you can delete it from the campaign
- Customisable elements within this email include the text copy, featured properties and links.
- The campaign colours will automatically populate for call-to-action buttons.

#### WE'D RECOMMEND:

Sending this to your entire database.

#### **CAMPAIGN LIBRARY LOCATION:**

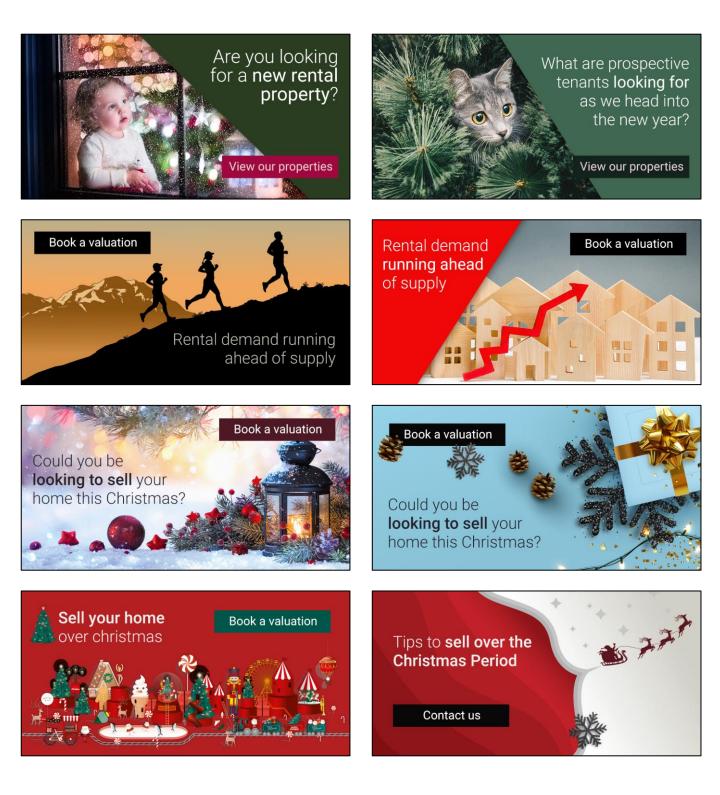
Sales - Seasonal Tips/information



Campaign name:	Happy New Year
Purpose:	Seasonal campaign
Subject line:	We would like to wish you a Happy New Year!
Teaser text:	Is a home move your New Year's resolution for 2022?
Key benefits:	<ul> <li>Seasonal banners and content to capture brand engagement and thank your customers for their custom this year</li> <li>Encourages potential vendors to book a valuation of their property for the New Year.</li> <li>Encourage potential buyers to browse your latest or featured properties to be in a new home for 2022.</li> </ul>

### **ALTERNATIVE BANNERS**

A selection of complimentary alternative banners for your sends – download here.



### **ALTERNATIVE BANNERS - CONTINUED**

A selection of complimentary alternative banners for your sends – download here.



### **CREATING FILTERS**

To create your filters, simply go to Audience > All Contacts > Filter > New

Give your filter an easy to remember name, e.g.: Val not instructed (12 months). Your recipients will not see this.

Field name = Valuation Date

Operator = Was During The Previous ? Months

Value = (enter the value that you want to target, e.g. 12)

# You will also need to exclude contacts that have instructed you in the previous 12 months (as shown in the example below).

Build y	our filter*			Simple Filter	Advanced Filter	× ^
Name*	Val not instructed (	12 mths)				
Category	None	- + Inclusive filterin	g 🗆 🕜			
INCLUDE	contacts that match					
	following criteria t one of the following	criteria				
Field	d Name	Operator	Value			
🕂 🗶 🛛 Va	luation Date	Was During The Previous ? M -	12			
But EXCL	UDE contacts that ma following criteria t one of the following					
	d Name	Operator	Value			
🕂 🗙 Da	ite Instructed	Was During The Previous ? M	12			
🕂 Add n	new expression	A				
			Create copy	Save Save	e and close	Cancel

\*Filtering is subject to integration type. For more information or support with your sends, please contact our Customer Success team.



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